

INTEGRATED MANAGEMENT POLICY

FISAIR SLU's Integrated Management System Policy is the basis of the Company's commitment to managing the quality of our products and services, protecting the environment, caring for the health and safety of people and for efficient energy management.

The principles for this are described below:

1. Ensuring that all activities are performed in accordance with the needs of the interested parties involved with our products, processes and services, to increase their degree of satisfaction.
2. Continuing to improve by identifying opportunities in the company, ensuring the implementation of the integrated management system and updating its documentation following periodic reviews.
3. Considering customer expectations when establishing business strategies, plans and objectives.
4. Complying with current legislation, applicable regulations and other commitments applicable to products and services.
5. Reviewing those aspects to minimise the environmental impact associated with the business, while raising awareness among employees about pollution prevention, waste management and the indiscriminate use of resources to promote the sustainable development of the company.
6. Providing safe and healthy working conditions, taking measures to prevent incidents and damage to health during the execution of work; in addition to eliminating or minimising the causes of hazards inherent in the work environment.
7. Promoting a respectful and egalitarian environment and establishing instruction and information programmes for the training and professional development of employees.
8. Encouraging the participation of workers and consulting with them in health and safety matters, via their transparent management and by raising awareness of them in the relationships arising with various interest groups.
9. Affirming the company's commitment to energy efficiency and reduction of greenhouse gas emissions, by promoting rational use through moderate energy consumption and acquiring products and services aligned with ecodesign to improve energy performance.
10. Promoting communication and transparency in the organisation's commitments to all interested parties, including suppliers, contractors and other collaborators, to ensure the availability of information and the human and technical resources necessary to achieve the objectives set.

FISAIR guarantees the dissemination, understanding and acceptance of this Integrated Policy, and makes it available to anyone that requires it.

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